

★ Super Mentors ★ of European volunteers

Personal
support

Integration
into local
community

Learning
support

Mediation
in case of
conflict

KNOWLEDGE

International
volunteering
Local environment
Non-formal education
Tools and methods
of reflection

ATTITUDES

Supportive
Open minded
Respectful
Motivated
Patient
Creative
Available
Reliable
Passionate
Empathetic

SKILLS

Communication
Intercultural sensitivity
Learning assessment
Mediation
Facilitation

RESPONSIBILITIES

- Get familiar with activities of host organisation.
- Learn about the project objectives.
- Establish contact with a volunteer.
- Identify a volunteer's needs and expectations.
- Provide information about local community.
- Help a volunteer to know what to bring.
- Remain in touch with the host organisation.
- Learn about preparations of a volunteer.

- Welcome a volunteer.
- Help a volunteer to integrate to local community.
- Encourage a volunteer to learn local language.
- Support a volunteer in learning process.
- Allow a volunteer to see wider picture of own project.
- Guide a volunteer to recognise achievements of the project.
- Learn about contents of on-arrival and mid-term seminars.
- Mediate between a volunteer and host organisation.
- Provide social, cultural and emotional support to a volunteer.
- Motivate a volunteer for further developments.
- Help to create supportive and trustful relations.

- Support a volunteer to reflect on outcomes of own project.
- Help a volunteer to receive YouthPass.
- Support a volunteer in reintegration back home.

BEFORE

DURING

AFTER